

CAUDALÍE

PARIS

RETURNS

If you wish to return or exchange an item purchased on Caudalie.com please return the unopened item within 15 days of receipt. Please complete the return form below and address your package to:

Bollore Logistics
90 Admiral Boulevard
Mississauga, ON, L5T 2W1

We recommend that you send your return via an insured method so that it may be tracked. If damages have occurred during shipment to the item(s) in your shipment, please contact Caudalie Customer Service for instructions.

CONTACT US

Telephone: 1-866-826-1615, Monday - Friday from 9am to 5pm Eastern Time
E-mail: americas@caudalie.com

RETURN FORM

Name: _____

Order Number: _____

Items being returned (Please include item #)	Quantity	Reason for Return*

*Reasons for return

A – Item arrived damaged

B – Wrong item was received

C – Item did not meet expectations

D – Item is defective

E – Changed my mind

F – Other (add comments below)

Comments: